

# Upper School Laptop Program

Overview

Frequently Asked Questions (FAQ)



To allow students independent access to technology, we ask that all Upper School students bring a laptop to school every day. The laptop program has enabled teachers to plan appropriate and engaging class experiences that utilize technology, knowing all students have access to their own wireless laptops. Students are required to complete on online technology orientation. Instructions will be sent to the parents via email this summer. In addition, students are required to bring their laptops to new student orientation. All laptops will be registered during orientation. All laptops must have the latest operating system updates installed.

The laptop should be an Apple or Windows computer less than three years old; should support current Wi-Fi standards (n or ac); and should have a battery life to get through most of a school day. Devices must have a full keyboard and thin client devices such as Chromebooks and iPads are not sufficient to meet the daily academic needs. Specific minimum requirements are below.

#### Minimum Hardware Specifications

Processor



Mac-Intel Core i5 PC-Intel Core i5

Memory/ Ram



Mac-4GB PC-4GB

Hard Drive



Mac-128 GB PC-128 GB

Operating System/OS



Mac-Mac OS 10.14 + Newer PC- Windows 10

Wi-Fi



Mac-802.11n PC- 802.11n Below are the anticipated asked questions. If you have other questions, please do not hesitate to contact Technology Services

#### Q: Can my son use a Chromebook, iPad, Android tablet or smartphone?

A: No. The laptop needs to be a fully featured computer running either Windows 7 or higher or Mac OS 10.11 or higher.

### Q: My son already owns a laptop. Can he bring it to School to connect to the network?

A: Laptops newer than three years old that meet the listed requirements will be able to connect to the network.

#### Q: Who is responsible for any repairs or updating the laptop?

A: The student and his family will be responsible for repairs and software updates. Loaners will be available to students on a short-term basis when their laptops need to be repaired. Families may want to consider purchasing an extended warranty.

## Q: Will I receive financial aid that can be applied to the purchase?

A: If you receive financial aid from St. Paul's School, you will receive additional information from the Admissions Office about partial reimbursement for the cost of your son's laptop. Please call 410-821-3034 with any questions..

### Q: Who is responsible for damage, loss, or theft of the student's laptop?

A: The students will be fully responsible for the laptop. It may be wise to acquire theft or hazard insurance.

#### Q: What software will be needed on my child's computer?

A: The School will provide most software needed through cloud-based subscriptions including Microsoft Office. At this time, you do not need to worry about additional software packages.

## Q: Will someone at the School assist students with troubleshooting?

A: The School's helpdesk will provide software support and basic diagnostic support.

### Q: Can the students use their laptops whenever and wherever they wish?

A: Inside the classroom, individual teachers will determine when and how the students may use the laptops. The students will be guided by the Laptop Connection Agreement and the Code of Conduct for the Responsible Use of Technology policy that can be found in the School handbook.